

MEF calls for better communication post Covid-19 vaccine registration

PETALING JAYA: Whilst employers were committed to ensure the success of the government's National Immunisation Programme (NIP), the feedback from employees and their families have revealed that there were many questions still left unanswered.

MEF President Dato' Dr Syed Hussain Syed Husman J.P. commended the government's efforts to ensure the success of the NIP to arrest the spread of Covid-19 and achieve herd immunity which was targeted to be established before the end of 2021.

"The government had done a good job with the NIP, the MySejahtera app and its related awareness programmes such as the simple instructions for app installation and the app's special features including daily updates on statistics, public advisories and platform for vaccine registration," said Dato' Dr Syed Hussain.

"And those who registered for vaccination would receive confirmation of registration via the app, but this is where it stops.

"The lack of communication after the confirmation of registration via the MySejahtera app had caused much frustration and anxiety among those who had registered as they are anxious to know the proceeding steps, but there is no further information forthcoming.

"While employers are doing their part to get all their staff and families to register, the government should provide more certainty and clarity on some of the questions raised as this would lead to better acceptance and appreciation of the government's efforts."

He said the government had done a lot of work behind the scenes to put everything in place but there is still a need to further improve communication.

"It is proposed that the government create a communication platform, perhaps a video or slides, so that those who registered would have peace of mind by knowing the process flow and what to expect next," added Dato' Dr Syed Hussain.

For further information, contact the MEF Secretariat at 03-7955-7778 or fax 03-7955-9008 or email mef-hq@mef.org.my.

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