MEF urges employees to keep up their claims

KUALA LUMPUR: Employees should claim what is rightfully due to them and not be deterred by delays in the claims process, says the Malaysian Employers Federation (MEF).

MEF executive director Datuk Shamsuddin Bardan agreed that while the claims process in companies may be long-winded, checks were necessary in the interest of the company and indirectly, the employees themselves.

"They (the companies) have to comply with the requirements of the Inland Revenue Board and the company's internal audit," he said.

Shamsuddin said companies

could streamline the process with an allowance in the monthly payslip, but this would mean paying more to the taxman, as the allowance would be seen as income.

"Payments and reimbursements are done on a regular basis by employers. It may take time but they will process their claims," Shamsuddin said.

MEF was commenting on a survey by software company Unit4, which found that 60% of Malaysians were unhappy with how their companies handled their claims, resulting in an average of RM966 in claims being left unyielded by each regular Malaysian worker.