

Govt must give vaccine registrants a clearer picture of the next steps after they sign up, says MEF

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PETALING JAYA: The government should provide more clarity to users who have registered for the Covid-19 vaccination on the MySejahtera app, says the Malaysian Employers Federation (MEF).

Its president Datuk Dr Syed Hussain Syed Husman said employers were committed to ensure the success of the National Covid-19 Immunisation Programme, but feedback from employees and their families revealed that there were many questions still left unanswered.

"The government has done a good job with the programme, the MySejahtera app and related awareness programmes.

"Those who register for the vaccination would receive confirmation of registration via the app, but this is where it stops.

"The lack of communication after the confirmation of registration via the app has caused much frustration and anxiety as those who registered are anxious to know the next steps, but there is no further information forthcoming," he said in a statement on Thursday (April 8).

Dr Syed Hussain said while employers are doing their part to get all their employees and families to register, the government should provide more certainty and clarity on some of the questions raised as this would lead to better acceptance and appreciation of its efforts.

He added that the government has done a lot of work behind the scenes to put everything in place, but there is a need to improve communication.

"It is proposed that the government create a communication platform, perhaps a video or slideshow, so that those who registered may have peace of mind, knowing the process flow and what to expect next," he said.