Harness the power of AI for HR

Date: 9 - 10 July 2024
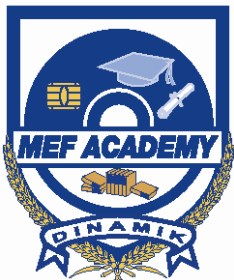Time: 9 am – 5.00 pm
Venue: MEF Academy, PJ
Course Fees: RM 1, 836

(inclusive SST)

*HRDC Claimable / payable to MEF Academy Sdn Bhd

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Objectives

Embark on a transformative two-day journey exploring the intersection of Artificial Intelligence (AI) and Human Resources. Dive into the world of ChatGPT, a generative AI, and unravel its capabilities that are set to redefine the future of HR practices.

What Will Students Learn?

- The underlying technology and functionality of ChatGPT.
- Various AI applications in recruitment, onboarding, employee engagement, performance management, and more.
- Strategies to effectively and ethically integrate AI into HR processes.
- Collaborative solution design using ChatGPT for real-world HR challenges.

Participants:
- HR professionals eager to integrate AI into their workflows.
- Corporate leaders looking to innovate their HR practices.
- Tech enthusiasts keen on exploring the applications of generative AI in business processes.
- Consultants and strategists aiming to expand their expertise in the AI-enabled HR domain.

Methodology
- Engaging presentations and discussions to provide foundational knowledge.
- Hands-on sessions with ChatGPT for practical understanding.
- Group projects to foster collaborative AI solution designing.
- Role-playing and simulation sessions to understand AI in real-world HR scenarios.
- Insights from thought leaders in the AI and HR domains.

Included:
Manual with Charts and References

What Topics are Covered?

1) Introduction to generative AI and ChatGPT.
2) AI applications spanning from recruitment to HR operations.
3) Challenges in AI adoption: Data privacy, cultural nuances, continuous learning, and AI limitations.
4) Collaborative AI solution design for HR.
5) Future projections of AI in the HR domain.

Use Case domains

- Talent Acquisition & Recruitment
- Employee Onboarding
- Training & Development
- Employee Engagement & Feedback
- Performance Management
- HR Operations

Duration:
9am – 5pm (Lunch: 1 – 2pm)

Trainer - Ong Gaik Sun

Mr. Ong Gaik Sun (Peter), was a Singapore Public Service Commission Scholar at the National University of Singapore(1983) and subsequently the Institute of Education for the Post-Graduate Diploma in Education (1984). He lectured at a Junior College before getting his Post-Graduate Diploma in Systems Analysis (1988).

With over 40 years of experience in the IT industry, he taught basic computer and information systems in the early 1980s. Since that time, he has worked with MNCs like IBM Software and BMC Software, marketing software solutions and selling into large accounts and MNCs, Government bodies and financial institutions including banks and insurance companies, using Strategic Selling Methodology and Customer Focused Selling. He has closed deals sizes in the millions of US$ and recognized as one of the companies' top sales performers. He has also spoken at conferences and trained adults across the Asia Pacific including Australia. He is HRDC certified.